

# KAREN ZGODA, MSW, LCSW

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## RESEARCH INTERESTS

The role of technology in social work, the effects of information communications technologies (ICTs) such as the Internet and email, poverty and class, aging, social informatics, socioeconomic development, public policy, and community practice.

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## EDUCATION

- Boston College 2003 – Present  
Ph.D. in Social Work degree
- University of Missouri-Columbia 1997 - 1999  
Major in Social Work, Planning & Administration focus  
Masters in Social Work degree
- Canisius College 1993 - 1997  
Major in Psychology, Liberal Arts and Computer Science concentration  
Bachelor of Arts degree

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## EMPLOYMENT

- Salem State College January 2008 - Present  
Visiting Lecturer
- Charlestown Connects Project January 2008 - Present  
Research Assistant
- Boston College Social Work Library May 2005 – Present  
Student Assistant
- Center for the Study of Home and Community Life July 2007 – June 2008  
Research Assistant
- Veronica Smith Senior Center April 2006 – December 2007  
Senior Advocate

- Brookline Adult Education, Brookline Senior Center  
Computer Teacher January 2006 – March 2006
- Boston College Graduate School of Social Work  
Graduate Assistant September 2003 – May 2005
- CTCNet  
Connections for Tomorrow (C4T) Consultant August 2003 – August 2005
- University of Massachusetts-Boston  
Vista Support Coordinator, Consultant October 2001 - December 2002
- CTCNet  
Project Coordinator August 2001 - September 2002
- Boys & Girls Club of Taunton  
AmeriCorps \*VISTA, PowerUP Technology Project Coordinator August 2000 - August 2001

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## PUBLICATIONS

### Articles in Scholarly Journals

- Silfen, K. & Zgoda, K. (2008). Evidence-based practice and library instruction: An assessment of student reference lists. *Behavioral and Social Science Librarian*, 27(2), 104-115.
- Mahoney, K., Simon-Rusinowitz, L., Simone, K., & Zgoda, K. (2006, Winter). Cash and Counseling: A promising option for consumer-direction of home and community-based services and supports. *Care Management Journals*, 7(4), 199-204.

### Book Chapters

- Zgoda, K. (2007). When the white cane comes in handy: Helping older adults navigate the health care system. In L. Grobman & D. Bourassa (Eds.), *Days in the Lives of Gerontological Social Workers*. Harrisburg, PA: White Hat Communications.
- Mahoney, K. & Zgoda, K. (2006). Approaches to empowering individuals and communities. In B. Berkman & S. D'Ambruoso (Eds.), *Handbook of Social Work in Health and Aging*. New York: Oxford University Press. Available online: <http://www.cashandcounseling.org/resources/20060928-101445/KMKZ.pdf>

### Book & Software Reviews

- Zgoda, K. (2007). Application Review: HyperRESEARCH. *Journal of Technology in Human Services*, 25(4), 109-113.
- Zgoda, K. (2007, Fall). Book Review: Age matters: Realigning feminist thinking. *The New Social Worker*, 14(4), 28. Available online: <http://tinyurl.com/6arxc7>

### Edited Manuals

- O'Keeffe, J. (in press). Long-term care services and supports: A handbook on self-direction. Completed minor editing work for Janet as part of research assistant work for the Center for the Study of Home and Community Life at Boston College. More details available at: <http://www.cashandcounseling.org/resources/handbook>
- Zgoda, K. & Stone, A. (2003). CTC center start-up manual. Available online: [http://www.ctcnet.org/what/resources/startup\\_manual.htm](http://www.ctcnet.org/what/resources/startup_manual.htm)

### Magazine & Newsletter Articles

- Zgoda, K. (in press). Back to school resolution: Avoid common APA mistakes. *The New Social Worker*.
- Zgoda, K. (2008). A perfect slice of chocolate cake. *art nouveau magazine*, 4. Available online: <http://www.artnouveau magazine.com/july-august/culture-tridentbook.html>
- Zgoda, K. (2003, Summer). Destination: summer youth activities. *Massachusetts AmeriCorps InterCorps Council (ICC) Newsletter*.
- Zgoda, K. (2003, Spring). Web sites you can use. *Massachusetts AmeriCorps InterCorps Council (ICC) Newsletter*.
- Zgoda, K. (2002, Winter). The space between: an interview with CTCNet executive director Karen Chandler. *Community Technology Review*.
- Zgoda, K. (2002, Winter). Alive and well, not in Manhattan today as planned. *Community Technology Review*.
- Zgoda, K. (2001, December). Notes from a Linux Installfest. *Pambazuka Newsletter*, 47. Available online: <http://www.pambazuka.org/en/category/internet/4960>
- Zgoda, K. (2001, October 30). From the Front Quote. *National Service News*, 144.
- Zgoda, K. (2001, Spring). Can you sit with me at the computer: An AmeriCorps \*VISTA personal journey. *New Social Worker Magazine*.
- Zgoda, K. (2001, March). Can you sit with me at the computer: an AmeriCorps \*VISTA personal journey. *VISTA Source*, 1(7).
- Zgoda, K. (2001, Summer). Click on over: a profile of the Boys & Girls Club of Taunton technology center. *Community Technology Review*.
- Zgoda, K. (2001, February). Can you sit with me at the computer: an AmeriCorps \*VISTA personal journey. *Social Work Focus*, 28(7). Available online: <http://www.naswma.org/content.asp?contentID=255&topicID=52>

### Unpublished Manuscripts

- Zgoda, K. (2001). *Computers: a useful tool to explore*. Unpublished manuscript.

- Zgoda, K. (2001). *Practical approaches to coordinating volunteer monitors in a rural supervised visitation program*. Unpublished manuscript.

## PRESENTATIONS

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- Zgoda, K. The Role of the Internet in Health Informatics among Older Adults. Council on Social Work Education (CSWE) Annual Program Meeting, San Francisco, CA. October 2007.
- Zgoda, K. Internet-Based Health Information Use by Persons aged 50 and Older: An Exploration of Process, Meaning, and Experience. International Conference of Human Services Technology Applications (HUSITA8), Toronto, ON. August 2007.
- Zgoda, K. Internet-Based Health Information. Festival of International Conferences on Caregiving, Disability, Aging, and Technology (FICCDAT), Toronto, ON. June 2007.
- Zgoda, K. "Making the most of your resources." Massachusetts AmeriCorps InterCorpsCouncil (ICC) Service Enrichment Conference, Boston, MA. December 2003.
- Zgoda, K. "Discussion and sharing of my experiences with the Vermont AmeriCorps Corps Council." Massachusetts AmeriCorps InterCorpsCouncil Meeting, Boston, MA. February 2003.
- Zgoda, K. "Bridging the Digital Divide: The AmeriCorps \*VISTA Program." Social Work and Technology Conference, Charleston, SC. August 2002.

## COMMUNITY SERVICE EXPERIENCE

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- ONEin3 Boston Mayor's Young Bostonian Advisory Council  
Young Families Subcommittee  
Advisory Council Member, August 2008 - Present
- Community Software Lab  
Board President, 2007 - Present  
Board Member, 2006 – 2008
- Canisius College Regional Alumni Chapter  
Secretary and Treasurer, 2003 – Present
- Social Work Forum, <http://www.socialworkchat.org>  
Staff and Bulletin Board Moderator, 2008 – Present  
Chat Host, 2000 – 2006
- Brookline Senior Center  
Computer Tutor, March 2005 – August 2005

## AWARDS

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- PowerUP Local Success Story, May 2001

## ADDITIONAL TRAINING

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- Mediation Training  
Forty hours of basic mediation training in family disputes, April 1999.